

Dear Valued Postal Customer

I want to extend my sincere apology as your Postmaster for the enclosed document that was inadvertently damaged in handling by your Postal Service.

What a joke. Why is your Postmaster apologizing to you for the document or parcel that was *deliberately* damaged by the Postal Service in the very first place?

We are aware how important your mail is to you. With that in mind, we are forwarding it to you in an expeditious fashion.

Of course your mail is important to you. But not to the Postal Service, which gets your mail from Point A to Point B whenever they get around to it. As for "forwarding it to you in an expeditious fashion" actually the Postal Service is forwarding your letter or package to you as quickly as possible after the damage has been done.

The United States Postal Service handles over 202 billion pieces of mail each year. While each employee makes a concerted effort to process, without damage, each piece of mail, an occasional mishap does happen.

Within the United States Postal Service, practically all the mail handlers (*unionized mail handlers, that is*) do all day in the processing plants is constantly loaf around and neglect their assigned duties and let the mail get damaged. All while these postal workers are making lots of money plus U.S. Government benefits among other things. Besides, supervision and management is practically powerless in enforcing employee discipline thanks to the unions that protect the mail handlers.

We are constantly working to improve our processing methods so that these incidents will be eliminated. You can help us greatly in our efforts if you will continue to properly prepare and address each letter or parcel that you enter into the mailstream.

Are you telling us what to do to prevent damage? The Postal Service keeps raising our postage every so often while the service keeps going into a sad state of decline.

We appreciate your cooperation and understanding and sincerely regret any inconvenience that you have experienced.

Yes, when the damage is already done. What kind of cooperation and understanding does the USPS expect from us when USPS employees are doing the damage?

YOUR POSTMASTER

United States Postal Service - WE CARE

Dear Postal Customer:

We sincerely regret the damage to your mail during handling by the Postal Service. We hope this incident did not inconvenience you. We realize that your mail is important to you and that you have every right to expect it to be delivered in good condition.

Again, what a major joke that statement is. Why is the Postal Service regretfully apologizing to you for damage to your mail, which was *deliberately* damaged by the United States Postal Service in the very first place?

Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

Yeah, right. Postal workers do nothing more than constantly loaf around and neglect their jobs, while the postal workers at the window unit are trained to be abrupt, surly and rude with you. Besides, United States Postal Service management cannot take any action to discipline their employees as most of the USPS' employees are unionized. In other words, the labor union that represents the majority of USPS's workers are guaranteed the right to loaf around or treat customers with all forms of discourtesy without the fear of being written up. All while these postal workers make a lot more money than other government employees who fear if he or she will have a job tomorrow due to budget cuts.

We hope you understand. We assure you that we are constantly striving to improve our processing methods in order that even a rare occurrence may be eliminated.

The United States Postal Service keeps raising postage rates and fees (such as post office box service) while the service keeps going into a sad state of decline.

Please accept our apologies.

Apology from the United States Postal Service my you know what – after the damage has been done.

Sincerely,

Your Postmaster

The preceding was based on the text that you would see on a wrapper containing your mail if you receive any damaged mail in the United States Postal Service. The text that is shown verbatim is in black while my commentary is in red.

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